

# Buying Opinions

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# Introduction

- In many situations, decision makers pay for advice (**soft information**).
  - **examples**: sport scouts/headhunters and consulting firms
- A bilateral contracting scenario: principal ( $P$ ) pays for an agent's ( $A$ 's) advice.
  - To advise  $P$ ,  $A$  needs to **acquire information** first.
- Key features:
  - $A$ 's information acquisition is **flexible, costly and private**.
  - $A$ 's findings are **unverifiable**: after acquiring information,  $A$  sends a cheap-talk message.
  - $P$  can condition contract on  $A$ 's **message and state**.
  - $A$  can take the outside option both before participating (*ex ante*) and **after acquiring information** (interim).
- Standard moral hazard decomposition:
  1. how to efficiently implement an information acquisition strategy
  2. what strategy to implement

## Preview of Findings

- $P$  can implement **any** feasible information acquisition strategy.
- $A$ 's optimal learning pins down the **relative incentives** (our version of IC).
- When  $A$  is risk neutral and no limited liability, any information acquisition strategy can be implemented at first-best cost.
  - **Selling the project to the agent does not work!**
- Characterization of optimal implementation:
  - limited liability and risk-neutral  $A$ : first-best implementation for **sufficiently uninformative learning** or **sufficiently cheap information**. Rents for  $A$  if first-best infeasible.
  - No limited liability and risk-averse  $A$ : first-best infeasible. Rents for  $A$  (generically). **(Not today)**

## The Model

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- $P$  (she) hires  $A$  (he) to learn about a payoff-relevant state
  - $\theta \in \Theta = \{\theta_1, \dots, \theta_n\}$  with  $n < \infty$
- $P$  and  $A$  share common (WLOG, full support) prior  $\mu \in \Delta(\Theta)$
- $A$  can acquire information, flexibly, subject to a cost:
  - $A$  chooses any Bayes-plausible  $F \in \Delta\Delta(\Theta)$  and incurs  $C(F) = \kappa \int_{\Delta(\Theta)} c \, dF$
  - $\kappa > 0$  scales the cost
  - $c: \Delta(\Theta) \rightarrow \mathbb{R}_+$  is strictly convex, 2x differentiable, bounded on  $\text{int}\Delta(\Theta)$ , and  $c(\mu) = 0$
  - Class includes entropy (Sims 2003), log-likelihood (Pomatto, Strack and Tamuz 2020), and quadratic (Tsallis 1988)

- After acquiring information,  $A$  sends a message to  $P$
- True state is *ex post* observable and contractible
- Contract is a pair  $(M, t)$ :
  - A compact set of messages  $M$  available to the agent, and
  - A transfer  $t: M \times \Theta \rightarrow \mathbb{R}$  ( $t: M \times \Theta \rightarrow \mathbb{R}_+$  if limited liability)
- This talk:  $A$  risk neutral; also consider risk averse agent in the paper
- $A$  has outside option  $v_0 \geq 0$ 
  - $A$  can take this after  $(M, t)$  is proposed or after acquiring information

## The Contracting Problem

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# First-Best Benchmark

- Write  $P$ 's gross payoff as a function of the posterior  $\mathbf{x} = (x^1, \dots, x^{n-1})$ ,  $V(\mathbf{x})$
- Denote the set of Bayes-plausible distributions over posteriors by  $\mathcal{F}(\mu)$ 
  - $\mathcal{F}(\mu)$  is a convex and compact subset of  $\Delta\Delta(\Theta)$
- If the principal controlled the information acquisition herself, she would solve

$$\max_{F \in \mathcal{F}(\mu)} \int (V - \kappa C) dF .$$

- First-best:  $P$  can observe  $A$ 's choice of  $F$  and specify transfer  $t: \Delta\Delta(\Theta) \rightarrow \mathbb{R}_+$ 
  - Cost of acquiring information is  $v_0 + C(F)$



# Inducing a Distribution

- WLOG for any distribution  $P$  wants to implement,  $M$  is the support of the distribution
- A contract  $(M, t)$  induces a **decision problem**  $(\mu, M, t)$  of the agent
  - $M$  is the set of actions,  $t$  is the (state-dependent) utility function
  - in the decision problem, the agent acquires information and subsequently sends a message
- A distribution  $F$  is **implementable** if there exists a contract  $(M, t)$  such that
  1.  $M = \text{supp}(F)$ , and
  2. it is optimal for the agent to **acquire  $F$**  and **report the realized posterior truthfully**

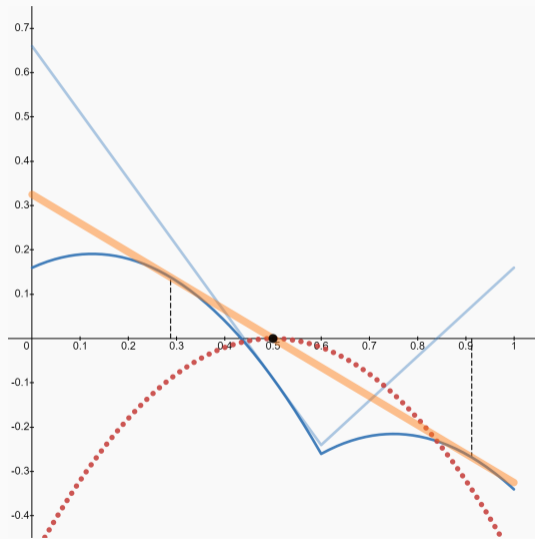
# The Agent's Decision Problem

- A chooses a distribution over posteriors to maximize her value function  $W(\mathbf{x})$  Details
- A's optimal distribution is given by concavifying  $W$ : affine function  $f_{\mathcal{H}}(\mathbf{x}) : \Delta(\Theta) \rightarrow \mathbb{R}$  intersects  $W$  at support of the distribution; expected payoff in the contract  $f_{\mathcal{H}}(\mu)$
- Set of intersection points of  $f_{\mathcal{H}}$  and  $W$  is  $P_{(M,t)} \Rightarrow F$  can be implemented by  $(M, t)$  only if  $\text{supp}(F) = P_{(M,t)}$
- The contract must also prevent A from walking away **at any point** in the interaction
- **No double deviations** (learn differently and walk away at some belief):

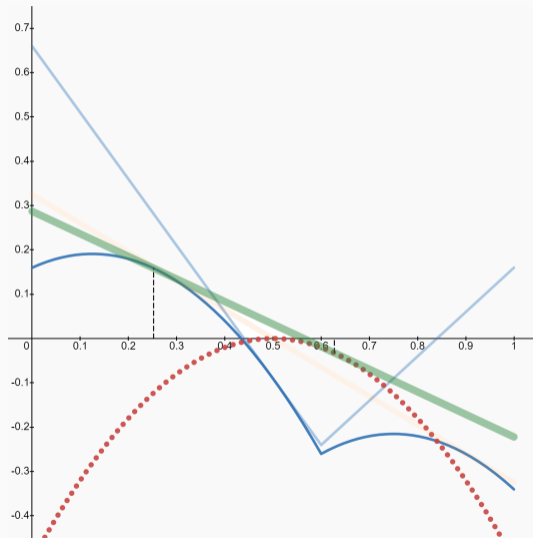
$$f_{\mathcal{H}}(\mathbf{x}) \geq v_0 - \kappa c(\mathbf{x}) \quad \text{for all } \mathbf{x} \in \Delta(\Theta). \quad (IR)$$

- If A cannot walk away after acquiring information,  $IR$  is just  $f_{\mathcal{H}}(\mu) \geq v_0$

# Illustration



# Illustration



**Lemma** A contract  $(M, t)$  implements a distribution  $F$  if and only if

1.  $\text{supp}(F) = P_{(M,t)}$ ; and
2. Constraint  $IR$  holds; and
3. If there is limited liability,  $t(m, \theta) \geq 0$  for all  $\theta \in \Theta$  and  $m \in M$ .

## Results

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**Lemma** If  $F$  is a distribution over posteriors with  $|\text{supp}(F)| \leq n$  and  $\text{supp}(F) \subseteq \text{int}\Delta(\Theta)$ , there exists a contract  $(M, t)$  that implements  $F$ , and the expected cost to the principal is finite.

## Two Preliminary Results (Cont'd)

### Corollary

- (1) Every  $F \in \mathcal{F}(\mu)$  with  $\text{supp}(F) \subseteq \text{int} \Delta(\Theta)$  can be induced at a finite cost.
  - (2) WLOG,  $P$  only induces distributions with support on at most  $n$  points.
- Any distribution  $F \in \mathcal{F}(\mu)$  can be obtained by **randomizing over** distributions  $F_i \in \mathcal{F}(\mu)$  each with support on  $n$  or fewer points
  - If  $P$  randomize first, then implement each  $F_i$  as cheaply as possible, same payoff to  $P$  gross of cost, but weakly cheaper
  - Henceforth focus on distributions with  $|\text{supp}(F)| \leq n$



# A Big Simplification

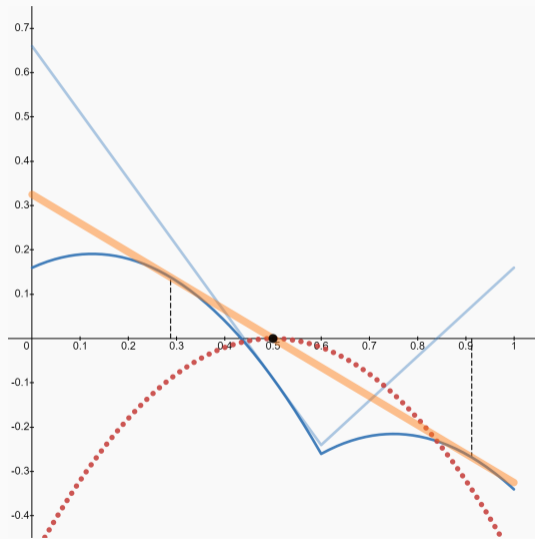
- For each state  $k = 1, \dots, n$ , define  $\Omega^k(i, j) := t_i^k - t_j^k$  ( $i, j = 1, \dots, s$ ).
- Each  $\Omega^k(i, j)$  specifies the difference between the payoff to the agent from sending any message  $i$  versus message  $j$  in state  $k$ .

**Proposition** For an agent to learn according to a desired distribution  $F$ , the relative incentives  $(\Omega^k(i, j))_{i, j=1, \dots, s; k=1, \dots, n}$  are pinned down.

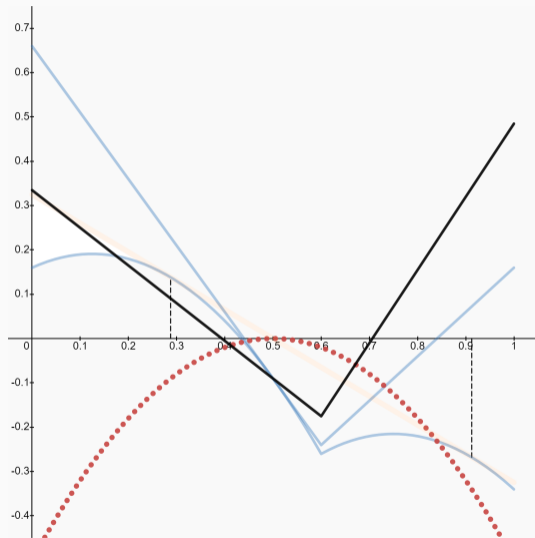
- For each state  $k$ ,  $P$  fixes **benchmark message**  $j(k)$ , then chooses  $(t_{j(k)}^k)_{k=1}^n$ ; the payoff to  $A$  from sending message  $j(k)$  in state  $k$

- Efficient (first-best) implementation requires  $f_{\mathcal{H}}(\mu) = v_0$
- Thus, Constraint *IR* ( $f_{\mathcal{H}}(x) \geq v_0 - \kappa c(x)$  for all  $x$ ) must **bind at  $x = \mu$**
- **Selling the project to the agent?**

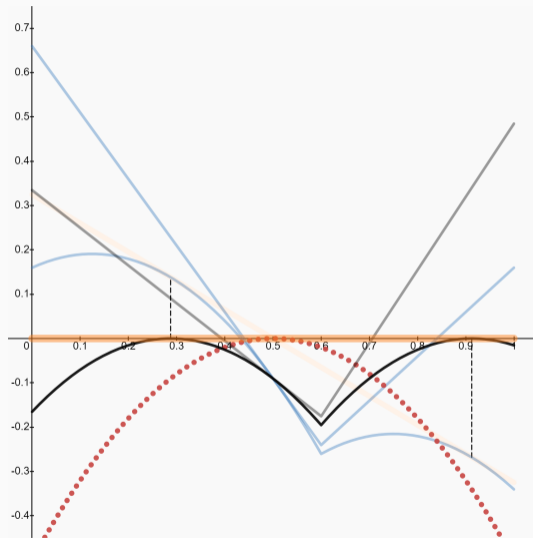
# Illustration: Optimal Contract without Limited Liability



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## No Limited Liability

- No interim IR  $\Rightarrow$  selling the project works. Key thing:  $f_{\mathcal{H}}(\mu) = v_0$
- Interim IR  $\Rightarrow$  **selling the project doesn't work generically**: now need  $f_{\mathcal{H}}$  **tangent** to  $v_0 - \kappa c$  at  $\mu$

**Proposition** If  $A$  is risk neutral and not protected by limited liability, every feasible  $F$  with  $\text{supp}(F) \subseteq \text{int}\Delta(\Theta)$  can be implemented efficiently.

- Not a *shoot the agent contract*: Penalties may be mild
- If either (i)  $v_0$  is sufficiently large, or (ii) implemented distribution sufficiently low in Blackwell order, or (iii)  $\kappa$  is sufficiently small, our construction works under limited liability

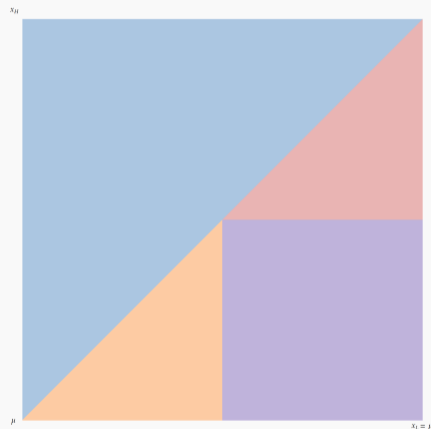
## Limited Liability (2 States)

To ease exposition, assume  $\Theta = \{\theta_1, \theta_2\}$ .

### Proposition Either

1.  $\{x_1, x_2\}$  can be implemented efficiently (and Constraint *IR* binds); or
  2.  $\{x_1, x_2\}$  cannot be implemented efficiently; and either
    - 2.1 Constraint *IR* binds and the  $t_2^1 = 0$ ; or
    - 2.2 Constraint *IR* binds and  $t_1^2 = 0$ ; or
    - 2.3 Constraint *IR* does not bind and  $t_2^1 = t_1^2 = 0$ .
- If  $\{x_1, x_2\}$  is in the region corresponding to 2.3, same result holds even when *A* is risk averse

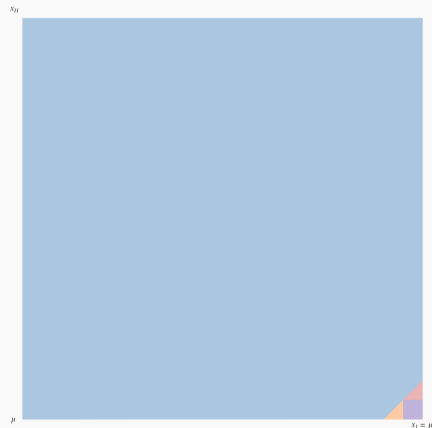
## Entropy Reduction Cost: An Example



Moderate outside option (or moderate cost of info. acqui.),  $\mu = 0.5$

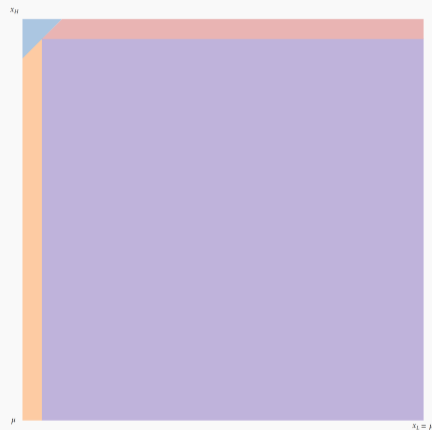


## Entropy Reduction Cost: An Example



Low outside option (or expensive information),  $\mu = 0.5$

## Entropy Reduction Cost: An Example



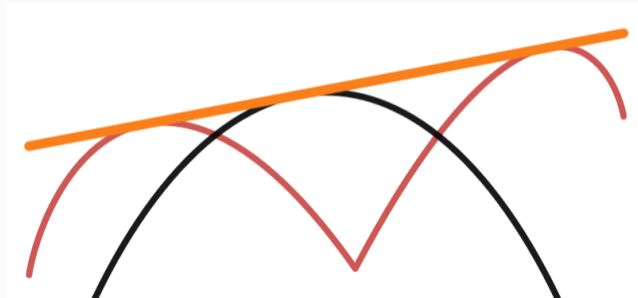
High outside option (or cheap information),  $\mu = 0.5$

## Related Work

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- Rappoport and Somma (2017): posteriors are contractible.
  - Hard (them) versus soft (us) information.
- Yoder (Forthcoming): posteriors are contractible, agent's marginal cost of information ( $\kappa$ ) is private information.
  - Screening is now important;
  - Contracting on experiment versus posteriors.
- Zermeno (2011), Clark and Reggiani (2021): decision-making delegated to the agent;
  - Can payoffs depend on true state?
  - Decomposition of Pareto optimal contracts.

Thank you!



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## The Agent's Decision Problem: Details

- For any  $m \in M$ , define  $A$ 's *net utility*  $N(\mathbf{x} | m)$ :

$$N(\mathbf{x} | m) = \sum_{i=1}^{n-1} x^i t(m, \theta_i) + \left( 1 - \sum_{i=1}^{n-1} x^i \right) t(m, \theta_n) - \kappa c(\mathbf{x}) ,$$

where  $x^i$  is the  $i$ -th entry of  $\mathbf{x} = (x^1, \dots, x^n)$ .

- The agent's value function is thus  $W(\mathbf{x}) = \max_{m \in M} N(\mathbf{x} | m)$ .

## Picking a Point on the “Outside Option Curve”

- With interim IR, problem reduces to picking a point,  $x^*$ , on  $v_0 - \kappa c(x)$  where  $f_{\mathcal{H}}(x)$  is tangent
- Generically  $x^* \neq \mu \Rightarrow$  Agent gets rents
  - Without interim IR, Agent gets no rents
- Efficient implementation is impossible (unless  $F = \delta_{\mu}$ )